



Jada Grandy Mock

Charlotte, NC

An experienced, results oriented and innovative business professional with over 20 years' experience in the banking and financial services industry. As the Chief Community Impact Banking Officer, recognized as an inspirational leader with a 'can do' attitude, she uses her personal and professional experience to create innovative banking partnerships and strategies that contribute to the company's business results. In her current role, Jada is a member of the bank's management committee and is responsible for developing the strategy and driving the banks community reinvestment business and diverse market segment results to create financially inclusive and economically viable communities. Her guidance has empowered others to lead with courage, authenticity, and influence to get results. Jada's experience includes proven results and roles in credit and regulatory compliance risk management, corporate social responsibility strategy and execution, sales and client relationship management, commercial and small business lending, and leadership. Her professional experience also includes working as a bank examiner where led the regulatory oversight of a portfolio of banks to ensure safe and sound operations within the national banking system. Jada is a leader with demonstrated ability to communicate and influence people at all levels and lead an organizations corporate responsibility, support, sales, and risk functions to include diversity and inclusion strategy in business lines, while engaging with key internal and external stakeholders to create triple bottom line results.

Throughout her career, Jada's leadership has contributed to business growth and consistent execution, improved reputation, and market share growth, enhanced internal and external stakeholder engagement, impactful philanthropic giving and organizational investments, the development of high performing teams, regulatory risk mitigation, and strong non-profit board governance. A few of her accomplishments include the development of the Strengthening Our Communities Grant Program that streamlined the bank's charitable giving resulting in over \$9 Million+ in strategic community investments leading to industry recognition, Chaired the

Board Audit Committee of a \$90 Million non-profit organization that led to enhanced internal controls, government subsidy reporting standards alignment and industry standard financial reporting and leadership in the development in the establishment and execution of the bank's \$32 Billion 5-year community commitment. A compassionate capitalist, her zeal to create economically viable communities and contribute to the bank's growth in market share, led her to developing a \$180 million neighborhood investment program, successfully combining products, services, and philanthropic public and private investment to support comprehensive neighborhood revitalization and economic development.

Jada is the author of "Success Is in Your Reach" that inspires readers to rise above their circumstances and thrive! An avid community leader and active advocate of quality board governance, she has served on the boards of The YWCA of Greater Pittsburgh and Central Carolinas, The Urban League of Central Carolinas, Carolinas Small Business Development Fund and is a founding board member of Renaissance West Community Initiative. She currently serves on the boards of the Foundation for the Carolinas, LISC Charlotte, National Association of Affordable Housing Lenders (NAAHL) and Prosperity Now. Jada has received several awards and recognitions for her professional and civic contributions and thought leadership throughout her career. Jada was named as a 2019 Charlotte Business Journal Women in Business Awardee, one of the Mecklenburg Times 50 Most Influential Women, and received the 2017 Career Mastered Women's Leadership in Action Award, 2017 Maya Angelou Women Who Lead Young Leader Award, among others.

Jada is a 2018 graduate of the American Bankers Association (ABA) Graduate School of Banking where she also received a Wharton Leadership Program Certificate. She received her MBA in management and a BSBA in finance, both from Robert Morris University. Jada believes that "if we don't reach back to help others as we rise, we are just standing still. Progress of the whole is better than the progress of one." Jada resides in Charlotte, NC with her husband Lionel and son Braxten.